
DEREK KNAGGS

WEB DESIGNER, DIRECTOR OF FLAMELILY I.T

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Profile

I am a good communicator, project manager and someone with an attention to detail. I thrive on creating innovative solutions to complex problems and I will always under-promise and over-deliver. I have always made myself invaluable in helping people and companies achieve their vision. In the fast moving web world I continually evaluate and upgrade my skills.

Skills

IT Support

Have been supporting users since MS-DOS right up to Windows 10 and have been honing my Linux skills since its early days.

Web Development

Creating clean and responsive websites. Using HTML5 and CSS3 to enhance your website or web application.

VOIP Implimentation

As a reseller to Gradwell.com I have setup multiple small businesses and users with telephony solutions in the growing VOIP (Voice Over IP) market.

Technical

HTML5

Jquery

VOIP

CSS

PHP

Windows 7/8/10

Javascript

Web Applications

Linux

Experience

University of Worcester WBS Media Lab Associate

2014-Present

Managing projects and meeting clients, whilst helping with developing and modifying responsive websites.

Flamelily I.T Director

2010-Present

Self employed and run Flamelily I.T, which supports small businesses and home users on all things from VOIP (Voice over IP) to Windows Server.

Franchise Recruitment Services I.T and CRM systems manager

2010-Present

I setup and oversee all things I.T, CRM and systems for Franchise Recruitment Systems Ltd.

40SEVEN Limited CAD Operator

2008-2010

Worked in AutoCAD doing design work for a number of mapping projects. Also used Microstation and other design software.

Cartographical Surveys Ltd
CAD Operator

2001-2008

Used AutoCAD, and its mapping addon to create and edit mapping projects, which included flood risk assessments, volume surveys, road and boundary surveys.

Education

Worcester University - Worcester, Worcestershire
BSc Computing – **3rd Year Student**

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